

High Conflict **Good Conflict**

The goal is not to get rid of conflict. The goal is to make conflict useful.

That requires moving away from the trap of High Conflict — into the realm of Good Conflict.



From High Conflict  To Good Conflict

Contempt	Anger
Closed	Open
Superiority	Curiosity
Disgust	Sadness
Simplicity	Complexity
Predictability	Surprise
Violence Likely	Violence Unlikely